Response from the Minister for Environment, Sustainability and Housing

Jane Davidson AC/AM

Y Gweinidog dros yr Amgylchedd, Cynaliadwyedd a Thai Minister for Environment, Sustainability and Housing



Llywodraeth Cynulliad Cymru Welsh Assembly Government

Eich cyf/Your ref Ein cyf/Our ref JD/06212/09

Val Lloyd AM 97 Pleasant Street, Morriston, Swansea, SA6 6HJ.

November 2009

Dear ves,

Thank you for your letter of 28 October 2009 about a petition submitted by Carmarthenshire residents in relation to the transfer of private drainage systems in Wales.

On 22 February 2007, the Welsh Assembly Government announced an 'in principle' decision to transfer private sewers and lateral drains into the ownership of sewerage undertakers whose area of supply is wholly or mainly in Wales.

A further announcement was made on 25 July 2007, that the Welsh Assembly Government had taken the next step toward transferring private sewers and lateral drains into the ownership of sewerage undertakers by issuing a consultation paper on implementation options.

The consultation paper, which was issued jointly with the Department for Environment, Food and Rural Affairs (Defra), discussed options and sought views on how best to take forward the proposed transfer of private sewers into the ownership of the sewerage undertakers, including whether the transfer should be phased.

The response to that consultation was given careful consideration and on 31 March 2009, the Welsh Assembly Government launched the Strategic Policy Position Statement on Water. The Statement sets out the Welsh Assembly Government's core principles and policies on a number of key areas relating to water in Wales, including the transfer of private sewers.

As outlined in the Statement, in the first instance we want to ensure that new sewers are built to an adoptable standard and we are working with the UK Government and other stakeholders to achieve this.

The Statement also sets out our intention to pursue the development of Regulations in 2011 that will facilitate the transfer of private sewers. We plan to undertake a consultation exercise on the Regulations once they are drafted early next year.

Transferring the ownership of private sewers to water and sewerage companies will help relieve the burden on individual householders but the work on these sewers will still need to

Bae Caerdydd • Cardiff Bay Caerdydd • Cardiff CF99 1NA English Enquiry Line 0845 010 3300 Llinell Ymholiadau Cymraeg 0845 010 4400 Ffacs * Fax 029 2089 8129 PS.minister.for.ESH@wales.gsi.gov.uk Printed on 100% recycled paper be planned and undertaken and the costs of this work will still need to be met. Water companies will need to raise these funds through the normal route of price reviews of customer bills. It is difficult to ascertain exact costs due to the uncertainty surrounding the extent and condition of private sewers and lateral drains. Ofwat has estimated the costs of transfer and, as a result, has also estimated the bill impact as a range of £4 - £12 annually. This is currently estimated to be around 7.5 pence to 23 pence a week.

Because of the way water responsibilities have been devolved to Welsh Ministers, ultimately our approach towards any transfer will only apply in the Dwr Cymru Welsh Water operating area. This will inevitably mean that areas including Cheshire, Shropshire and Herefordshire (operated by Dwr Cymru Welsh Water) would be affected by our chosen approach and areas of Powys (operated by Severn Trent Water) would be affected by the approach taken by Defra. For this reason we are working very closely with Defra.

We are also working with Dwr Cymru Welsh Water and other key stakeholders to take forward the transfer of private drainage systems in Wales. On 30 June 2009, the Welsh Assembly Government, supported by Dwr Cymru Welsh Water, held a Private Drainage Systems workshop aimed at clarifying our policy position in relation to the transfer of private sewers, developing closer links with key stakeholders and beginning a data sharing exercise. The event was attended by 19 organisations and was well received.

Dwr Cymru Welsh Water is currently attempting to identify the resources necessary to undertake an initial data collection exercise. They aim to begin this exercise in 2010 and will be contacting all key stakeholders to discuss arrangements and any local hurdles to the data sharing process.

Affordability of water and sewerage bills is a key concern of the Welsh Assembly Government and we intend to give full consideration to all the evidence available to adopt the most appropriate mechanism for the transfer of ownership to help individual householders while protecting the generality of customers.

Jane Davidson AM

Response from the Minister for Environment, Sustainability and Housing #2

Jane Davidson AC/AM

Y Gweinidog dros yr Amgylchedd, Cynaliadwyedd a Thai Minister for Environment, Sustainability and Housing

Eich cyf/Your ref P-03-253 Ein cyf/Our ref JD/6666/09

Christine Chapman AM Chair of Petitions Committee National Assembly for Wales Cardiff Bay Cardiff **CF99 1NA**

Llywodraeth Cynulliad Cymru Welsh Assembly Government



January 2010

Door Chio

Thank you for your letter of 18 December about a petition submitted by Carmarthenshire resident in relation to the transfer of private sewers, with which you enclose a summary of Assembly Members' views on this issue.

Bu CLY 13

There are many properties in Wales and England that do not currently connect directly to a public sewer but are served by a private sewer. The issues highlighted in your letter and summary of responses to the survey are, I am afraid, all too familiar. The problems associated with private sewers are known, and have received a great deal of consideration for a number of years. Your survey underlines the complexities of the situation, but there are no easy answers.

The affordability of water and sewerage bills for all customers in Wales remains a key Welsh Assembly Government concern. Certainly the problems faced by some with private sewers do seem unfair, but resolving those problems can be costly and it is important that the interests of the generality of water and sewerage customers are reflected in finding a solution.

The Assembly Government's Strategic Policy Position Statement on Water, which was published in March 2009, made it a commitment to make Regulations in 2011 to transfer private sewers into public ownership. We are working through the options that might facilitate this, but finding the best way forward is not straightforward. We are continuing to work closely with sewerage undertakers and the Department for Environment, Food and Rural Affairs (Defra) on taking forward the transfer of private sewers and intend to consult on the detailed proposals for the regulations later this year. I am grateful for your Committees' assistance in probing the extent of the problem in Wales. Your comments will help inform our considerations.

The Strategic Policy Position Statement on Water also included a commitment to work towards stopping the further proliferation of the situation. I am pleased to let you know that real progress has been made to address some of the issues that have led to private sewer problems and will stop them happening in the future.

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CF99 1NA

The Flood and Water Management Bill is currently being progressed through Parliament and contains a provision to ensure that new sewers are built to an adoptable standard and then subsequently adopted. Clause 41 of the Bill requires developers and the sewerage undertaker to enter into a binding agreement (under Section 104 of the Water Industry Act 1991) for the adoption of sewers serving the development. This agreement will contain provisions in relation to the standards which new sewers and lateral drains are built to and to the subsequent adoption of these assets. For sewers and lateral drains that are to be adopted by sewerage undertakers operating wholly or mainly in Wales, the provisions on standards must either be in accord with standards published by the Welsh Ministers or depart from these by agreement.

I hope this is helpful.

Jane Davidson AM

Letter from Minister for Environment, Sustainability and Housing #3

Jane Davidson AC/AM

Y Gweinidog dros yr Amgylchedd, Cynaliadwyedd a Thai Minister for Environment, Sustainability and Housing



Llywodraeth Cynulliad Cymru Welsh Assembly Government

Eich cyf/Your ref P-03-253

Christine Chapman AM
Chair - Petitions Committee
National Assembly for Wales
Cardiff Bay
Cardiff
CF99 1NA

29 April 2010

Dear Chillian

Thank you for your letter of the 30 March 2010, requesting an update about developments arising from the Strategic Policy Position Statement on Water and the Flood and Water Management Bill, in relation to private sewers and lateral drains.

As outlined in my letter of the 25 January 2010, the Welsh Assembly Government continues to work closely with key stakeholders to identify what action is most needed to progress the transfer of private sewers and lateral drains in Wales.

My officials continue to work closely with the Department for Food, Environment and Rural Affairs (Defra) to develop Regulations which will facilitate an overnight automatic transfer of private sewers and lateral drains to public sewer networks in 2011 in England and Wales.

In order to give key stakeholders and customers appropriate time to consider and comment on the proposed Regulations before they are implemented, we intend to issue a in the summer. This consultation will also set out how the transfer of private sewers and lateral drains in England and Wales will be implemented.

With regard to progress on the Flood and Water Management Bill, the Flood and Water Management Act 2010 gained Royal Assent on the 8 April 2010. The Act will implement several key recommendations of Sir Michael Pitt's Review of the summer 2007 floods in England, protect water supplies to consumers and protect community groups from excessive charges for surface water drainage.

Section 42 of the Flood and Water Management Act 2010 entitled 'Agreements on new drainage systems' contains a provision to ensure that new sewers are built to an adoptable standard and then subsequently adopted. This Section also requires developers and the sewerage undertaker to enter into a binding agreement under Section 104 of the Water Industry Act 1991 for the adoption of sewers serving the development. This agreement will contain provision in relation to the standards which new sewers and lateral drains are built to and to the subsequent adoption of these assets. For sewers and lateral drains that are to be adopted by sewerage undertakers operating wholly or mainly in Wales the provisions on

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Work has started to put in place the associated Regulations and Guidance for this provision.

I hope this is helpful.

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lows,

Jane Davidson AM

Jane Davidson AC/AM Y Gweinidog dros yr Amgylchedd, Cynaliadwyedd a Thai Minister for Environment, Sustainability and Housing



Llywodraeth Cynulliad Cymru Welsh Assembly Government

Eich cyf/Your ref P-03-253 Ein cyf/Our refJD/01435/10

Christine Chapman AM
Chair - Petitions Committee
National Assembly for Wales
Cardiff Bay
Cardiff
CF99 1NA

∠ June 2010

Deer Christen,

Adoption of Private Sewers

Thank you for your letter of 21 June 2010 about the transfer of private sewers and lateral drains to public sewerage networks in 2011.

I am pleased that the Petitions Committee welcomed my update about the ongoing work being undertaken to develop and implement Regulations that will facilitate the transfer of private sewers in 2011. I will ensure that the petitioners are involved in the consultation process on these Regulations later this year.

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Jane Davidson AM





07 July 2010

Christine Chapman, AM
Chair of Petitions Committee
National Assembly for Wales
Cardiff Bay
Cardiff
CF99 1NA

Dear Christine

Re: Petitions Committee-Adoption of private sewers

I have received a copy of your letter of 21 June to Maria Battle of Consumer Focus Wales, concerning the Carmarthenshire residents' petition on private sewers.

This letter has been passed to me as the Chair of the Wales Committee of the Consumer Council for Water. We liaise closely with Consumer Focus but it has no responsibility for water and sewerage matters. The Consumer Council for Water is the statutory watchdog for water and sewerage consumers and we provide a strong, independent voice for consumers in the privatised water industry.

Private sewers transfer: what we think and what we do.

The Consumer Council for Water shares the residents' concerns, and we know that these issues are currently very difficult to resolve. Private sewer owners are often unaware of their responsibility for the maintenance and repair of these pipes, until a problem occurs. Often there is no arrangement to get co-operation between property owners who have joint responsibility for these pipes, and the costs of repairing or maintaining a private sewer can sometimes be unaffordable for the property owners who own the asset.

The Consumer Council for Water supports the Welsh Assembly Government and Defra's decision to transfer private sewers to the ownership and responsibility of the water and sewerage companies. This transfer is intended to eliminate the problems faced by residents whose properties are connected to these sewers, and provide a more integrated public sewer network which will help address flooding risks. This decision was announced in December 2007 and since then we have worked closely with the Welsh Assembly Government and Defra, as well as the water and sewerage companies, to prepare for the transfer anticipated in 2011.

I can appreciate that the residents of Carmarthenshire may be frustrated at the time taken to implement this decision and to deliver the transfer. But this cannot happen until the transfer Regulations are in place. And to ensure that the transfer is carried out properly, it is vital adequate planning and preparations are made for

what will be a considerable expansion of the public sewerage infrastructure. Since this is a regulatory change there will also be wider implications for financing this transfer, and there will also need to be effective communication with the wider public and particularly those currently with private sewers. The Wales Committee of Consumer Council for Water has committed to work with the Welsh Assembly Government and Dŵr Cymru Welsh Water on a communication strategy that will make this transfer the smoothest possible for all consumers in Wales.

We are aware that the Welsh Assembly Government and Dŵr Cymru Welsh Water are in already discussion and making preparations for the transfer, which is expected to occur in 2011, after the appropriate Regulations have been adopted. Unfortunately, the extended timescale in delivering the transfer has been due to delays by Defra and the Welsh Assembly Government in publishing the draft regulations for consultation. The draft Regulations should be published for consultation shortly and these will include proposals for how the transfer will be carried out, set revised build standards for new sewers, and detail how current private sewer owners can appeal against the transfer should they wish. We expect this to be completed so that the transfer can then take place.

The draft Regulations will also confirm the exact date of transfer. The only exceptions to the transfer are expected to be private sewer pumping stations (these will transfer later, possibly in 2016) and private surface water sewers that drain to watercourses. Sewers on new developments will also be adopted by water and sewerage companies.

In preparation for the transfer my committee is always asking for a clear plan of action and evidence that the interests of water and sewerage customers are uppermost, and at the heart of the negotiations between the government and the water company. Dŵr Cymru Welsh Water has been extensively surveying its area of supply to better understand the number of private sewers they will be adopting, and the condition they are in. For information, I attach a copy of the latest Welsh Assembly Government public newsletter, which gives a summary of preparations on the transfer so far. The newsletter can also be accessed at:

http://new.wales.gov.uk/topics/environmentcountryside/epq/waterflooding/sew ersinwales/;jsessionid=K7p7LY2W5Fbr9HQKv4L2zLPwdqQ2h1phtJH0wcyk2vmtvnSW 19Nn!-1820637139?lang=en

CCWater Wales Committee meetings in public

The Wales Committee holds four quarterly meetings in public each year. Meeting in public is one way in which we can hear from local consumers, challenge companies to address these concerns, and take meaningful actions to satisfy them. Our meetings are often attended by Welsh Assembly Government officials (amongst other stakeholders such as the Drinking Water Inspectorate and Environment Agency). This topic has been discussed at our meetings and we will closely follow developments ensuring that they meet consumers' expectations.

Our Committee meetings in 2010 are planned for:

- 12th July, Wales Millennium Centre, Cardiff, 1530-1730
- 12th October, Swansea or Llanelli, timings and venue TBC.

I trust that this sets out the current situation and enables you to consider the petition that you have received. Should you require any further information or to discuss this matter please do not hesitate to contact me.

Yours sincerely,

Diane McCrea

Chair, Wales Committee CCWater

Daie Morea.

newsletter





Welsh Assembly Governmen

November 2009

Issue 1

Transfer of Private Sewers and Lateral Drains

This newsletter is aimed at stakeholders with an interest in the transfer of private sewers

On 30th June 2009 the Welsh Assembly Government, supported by Dwr Cymru Welsh Water, held a Private Drainage Systems workshop aimed at developing closer links with key agencies and beginning a data sharing exercise. The event was attended by 19 other organisations and was well received.

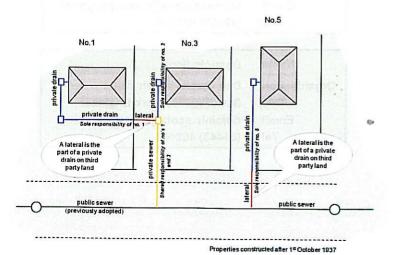
The workshop has provided a better appreciation of the issues surrounding the sharing of information and future communications with customers. The Welsh Assembly Government and Welsh Water agreed to take account of the views of the delegates, to summarise the findings of the workshop sessions and to share these with all delegates. It was also agreed that a regular update on progress will be provided in the form of a newsletter.

Delegate feedback suggests that there is a general lack of awareness of the planned transfer in many organisations and that there needs to be more engagement between the Welsh Assembly Government, Welsh Water and Local Authorities. Delegates favoured an update every 12 weeks on the issue, to allow them to keep in touch with progress.

What are Private Sewers & Lateral Drains?

A private sewer is a drainage system serving two or more properties, which has not been adopted by the Water and Sewerage Company.

A lateral drain is the section of drainage system serving a single property, which lies outside the boundary of that property. See sketch below.



What changes are being proposed for Private Sewers and Lateral Drains?

On 22nd February 2007 the Welsh Assembly Government, together with the UK Government, announced an 'in principal' decision to transfer the ownership of private sewers and lateral drains to the Water and Sewerage Companies in England and Wales.

Welsh Assembly Government's Strategic Policy Position Statement on Water

On 31st March 2009 the Welsh Assembly Government published this Strategic Policy Position Statement on Water. The statement sets out the approach that the Assembly Government intends to take to manage water resources and the transfer of private sewers.

The current proposals relating to private sewers can be summarised as follows:

- To ensure that the problem of private sewers does not increase further the Welsh Assembly Government will continue to work with key stakeholders to ensure that all new household sewers are built to a standard suitable for adoption by the Water and Sewerage Companies;
- Local authorities, the Environment Agency and the Welsh Assembly Government will proactively share their knowledge of the most severe private sewer problems to enable Welsh Water to prioritise these issues and allow work to commence on the worst affected cases as soon as possible after transfer;
- The Welsh Assembly Government will pursue the development of Regulations in 2011, which will facilitate the transfer of private sewers.

What does this mean?

The statement sets out the commitment of the Welsh Assembly Government to transfer the ownership and maintenance liability for private sewers and lateral drains to Welsh Water on completion of the Regulations.

It sets out the aim of the Assembly Government to work with key stakeholders to prepare for the transfer.

It also acknowledges that there are differences in the drainage construction standards set out in the 'Building Regulations' and those set out in the 'Sewers for Adoption' guidance. These differences mean that any sewer constructed to the 'Building Regulations' standards are currently not suitable for adoption by the Water and Sewerage Companies.

The Welsh Assembly Government is working with the UK Government to ensure that all new sewers are built to a standard suitable for adoption by water and sewerage companies, through the development of a single 'Unified Build Standard' for drainage construction.

What work is underway at the moment?

The Welsh Assembly Government is developing draft Regulations that will allow the transfer to take place and are working to address some of the technical issues surrounding the transfer. A consultation will take place on the draft Regulations early next year. Work is also underway to prepare the 'Unified Build Standard' for introduction in 2010 as the guidance document for all sewer construction.

Water UK, as the representative body of the Water Industry in the United Kingdom, is also working to share knowledge, discuss technical issues, prepare for the transfer and offer advice to the UK Government and the Welsh Assembly Government on the way in which the transfer can be undertaken most effectively.

What assistance is needed at this time?

It is clear from the recent workshop session that many organisations, in particular local authorities, hold valuable information that will assist in preparing for the transfer and that they have considerable experience with which to develop appropriate communication messages with customers.

The Welsh Assembly Government has asked Welsh Water to commence a period of data collection during 2010.

The Welsh Assembly Government asks everyone, in particular local authorities to support Welsh Water in this process as fully as possible.

How can you contribute?

In preparation for the data collection exercise with Welsh Water the Welsh Assembly Government would recommend that you:

- identify any individuals either within your organisation, or elsewhere that may hold data or a detailed knowledge of private sewer issues in your area and would be willing to help;
- advise Welsh Water of these individuals and any additional contact details which have not already been provided to them (with their permission, where they are not an employee of your organisation);

- advise Welsh Water of a key contact within your organisation, who will take a lead on managing communications, within the organisation and with external partners;
- begin collating any plans and sketches showing or indicating private sewer layouts, as and when you locate or prepare these;
- ensure that other key stakeholders in your organisation are made aware of the forthcoming transfer of private sewers and lateral drains, or are circulated a copy of this newsletter.

What next?

Welsh Water is currently attempting to identify the resources necessary to undertake the initial data collection exercise.

The Company aims to begin this exercise in 2010 and will be contacting all key individuals to discuss arrangements and any local hurdles to the data sharing process.

The next newsletter will be issued in spring 2010.

How can I find out more information?

The current position of the Welsh Assembly Government is set out in their Strategic Policy Position Statement on Water:

http://wales.gov.uk/publications/accessinfo/drnewhomepage/environmentdrs2/environmentdrs2009/privtsewerswls/?lang=en.

The latest position of Welsh Water is set out in their position statement at the following web address: http://www.dwrcymru.com/English/Company/Operations/wastewater/index.asp

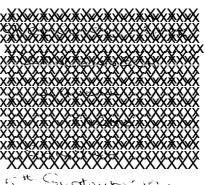
However, if you need any further information on the current status of the transfer please contact:

Name: Olwen Minney
Organisation: Welsh Assembly Government
Title: Water Policy Manager
Email: olwen.minney@wales.gsi.gov.uk
Tel: (02920) 825420

Name: Dominic Scott
Organisation: Dwr Cymru Welsh Water
Title: Sewerage Network Engineer
dominic.scott@dwrcymru.com
Tel: (01443) 452402

www.wales.gov.uk www.dwrcymru.com

8-03-2537 AMINS



5th Suptember 10.

Door Mike Sorry I have not been in touch occur cas I trought Nia was goting in town with you. Mysself and one wordents trink Lyo -12-00 a your ofair It is better than the bill we now mand.

The only question we would like to ask is would to price the fixed and not amount to go up as the would be a way (acto! to The order wordento.

Day somy cheen again, as I cannot thank you shough for your help and oupport. Place Keepin Force.

your's fainfuly





Protecting consumers, promoting value and safeguarding the future

Centre City Tower 7 Hill Street Birmingham B5 4UA

Phone: 0121 625 1300

Ms Christine Chapman AM Chair Y Pwyllgor Deisebau Petitions Committee Bae Caerdydd / Cardiff Bay Caerdydd / Cardiff CF99 1NA

14 October 2010

Dear Ms Chapman

P-03-253 Adoption of Private Sewers

Thank you for your letter dated 5 October 2010 regarding the adoption of private sewers, specifically our current view on the implications for customer bills.

I can confirm that the bill impacts set out in the Impact Assessment included as Annex B to the joint Defra / Welsh Assembly Government consultation paper on the draft regulations remain the latest best estimates. For convenience, I reproduce here an extract from page 52 of the consultation document which deals with the bill impacts of the proposed transfer option:

"Only the financial costs for WaSCs will be reflected in customer bills. Uncertainty surrounding the extent and condition of existing assets makes it impossible for Ofwat to estimate impacts on bills with certainty or known margins of error. Calculations indicate an average rise of £5 per bill from 2011 rising to £8 per year on all sewerage bills as all assets are upgraded by 2019-20, or from £3 to £14 per bill p.a. across different WaSCs. As above, the bill effects are highly uncertain, as the quantities, and particularly the conditions and remedial costs for each water company area are unknown. The majority of the cost WaSCs will bear, and the majority of the bill impact, represent a transfer of cost from private sewer owners (including Local Authorities) to all WaSC customers."

I would add two other points which I hope are helpful:

First, while the caveats regarding uncertainty noted above still apply, our estimate of the average bill impact for customers of Dwr Cymru Welsh Water is at the top end of the industry range i.e. £14 by 2019-20.



Ms Christine Chapman 14 October 2010 Page 2

Second, because no sewerage company submitted an application for an interim determination of prices limits by 15 September there is now no possibility that the transfer of private sewers will begin to impact on bills as early as 2011. Bills will only begin to reflect the costs of transfer when prices are re-set either in response to an interim determination application at some point in the next three years, or at the next time we reset all prices. When we do set prices again in 2014 these will take effect from April 2015.

If you think we can be of any further assistance please contact Kevin Ridout on 0121 644 7538 or at kevin.ridout@ofwat.gsi.gov.uk.

Yours sincerely

Regina Finn

Jane Davidson AC/AM

Y Gweinidog dros yr Amgylchedd, Cynaliadwyedd a Thai Minister for Environment, Sustainability and Housing



Llywodraeth Cynulliad Cymru Welsh Assembly Government

Eich cyf/Your ref: P-03-253 Ein cyf/Our ref: JD/02633/10

Christine Chapman AM
Chair - Petitions Committee
National Assembly for Wales
Cardiff Bay
Cardiff
CF99 1NA
committee.business@Wales.gsi.gov.uk

3

December 2010

Dear Cho,

Petition P-03-253 Adoption of Private Sewers

Thank you for your letter of 22 November 2010 about the transfer of private sewers and lateral drains. I also note the enclosure of a letter from Regina Finn, outlining Ofwat's current view of the implications that the transfer will have on customer water and sewerage bills.

The consultation on the transfer of private sewers, which recently closed, set out how the Assembly Government and the UK Government will transfer private sewers and lateral drains to statutory water and sewerage companies in England and Wales and included draft Regulations. Specific questions related to the detail of what will transfer, the mechanism for appeals against transfer and transitional arrangements.

As part of the consultation exercise the Assembly Government and Defra held four consultation workshops, two in Wales and two in England during October and November. The workshops were well attended and provided an opportunity for stakeholders to share practical experiences and comment on the draft Regulations. They also explored how stakeholders could work together to share information and communicate the implementation of the transfer.

The consultation exercise closed on 18 November 2010. Over one hundred responses to the consultation have been received in England and Wales. The Welsh Assembly Government is working with Defra to analyse the responses to the consultation and prepare a summary of responses. I will ensure that the Committee receives a copy of the consultation summary when it is published.

The responses to the consultation will inform the final drafting of the Regulations, which we aim to bring into force in April 2011, subject to National Assembly for Wales approval. The current proposal is that transfer itself will be in October 2011.

The Assembly Government continues to engage with key stakeholders as part of the transfer process and is committed to ensuring the delivery of an effective customer communications strategy. This will enable the Assembly Government to ensure customers are fully aware of the proposed changes and that the transfer takes place in the most efficient and cost effective way.

Jane Davidson AM